



QUALITY POLICY

The **General Manager and Senior Managers** of the **TMS Cardiff Gas Ltd.** recognise that success is based on having and maintaining a proven reputation for providing a good service to its customers. The Company aims to continuously improve its ship management service and by so doing enhancing its reputation and employment potential.

TMS Cardiff Gas Ltd. ensures that the quality of its operations, the safety and health of its employees and the protection of the environment are the predominant factors in all aspects of its operations.


In this respect, **TMS Cardiff Gas Ltd.** has established and maintaining a Safety, Quality, Environmental Management System (SQEMS) that is designed to continuously improve the quality of the services offered. The SQEMS is based on the belief that preventing problems from occurring is in the best interests of the Company, its employees and its customers.

TMS Cardiff Gas Ltd. is committed to conducting all its activities in a safe, reliable, efficient and environmentally sound manner that consistently meets and possibly exceeds our customers' expectations, while ensuring compliance with statutory and regulatory requirements. **TMS Cardiff Gas Ltd.** is a customer satisfaction oriented company and all its activities are geared towards ensuring its operational integrity.

Through contact with other industry participants, best practices are identified and adopted if considered to be positively contributing to the quality of our services. Open and ongoing dialog is maintained with all stakeholders to communicate their expectations and to discuss feedback on our performance.

In order to ensure that operational and quality service objectives can be achieved, the SQEMS addresses the continuous monitoring of all aspects of Company operations so that potential problems can be readily identified and appropriate corrective actions undertaken.

This Quality Policy has the full support of Senior Management. It is mandatory that the Quality Policy and SQEMS are known, understood and adhered to by **TMS Cardiff Gas Ltd.** employees.



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GEORGE KOURELIS
GENERAL MANAGER